	2:17-bk-57891		Filed 05/09	9/22 E	ntered 05/09/22 13:56:4 9	6 Desc Main	
Fill in this i	information to identify t	the case:			9		
Debtor 1	William J Claytor						
Debtor 2 (Spouse, if filing	Deborah J Claytor	<u>r</u>			<u> </u>		
United States	s Bankruptcy Court for the: {	Southern Distri	ct of Ohio				
Case numbe	r <u>2:17-bk-57891</u>						
					<u>_</u>		
Official	Form 410S1						
Notic	e of Mortg	age P	ayment	t Cha	nge	12/15	
debtor's prin	ncipal residence, you ment to your proof of cl	ust use this f aim at least 2	orm to give notic	ce of any cl e new payn	nents on your claim secured by a s nanges in the installment payment nent amount is due. See Bankruptcy	amount. File this form	
Name of o	creditor: Trustee of t			,	Court claim no. (if known): 7-	1	
	lits of any number you e debtor's account:	ı use to	1 6 6	4	Date of payment change: Must be at least 21 days after date of this notice	06/01/2022	
					New total payment: Principal, interest, and escrow, if an	\$ <u>1,385.52</u>	
Part 1:	Escrow Account Pay	ment Adjus	tment				
1. Will the	ere be a change in th	e debtor's e	scrow account	t payment	?		
☑ No ☐ Yes	Attach a copy of the esc	crow account s	tatement prepare	d in a form o	consistent with applicable nonbankru	otcy law. Describe	
	the basis for the change						
	Current escrow payme	ent: \$		١	lew escrow payment: \$		
Part 2:	Mortgage Payment <i>A</i>	Adjustment					
2. Will the	e debtor's principal a	and interest	payment chang	ge based (on an adjustment to the interes	at rate on the debtor's	
	e-rate account?			90 00000			
☐ No ☑ Yes	. Attach a copy of the rate attached, explain why: _				nt with applicable nonbankruptcy law	. If a notice is not	
	Current interest rate:		4.875 _%	1	lew interest rate:	<u>5.875</u> %	
	Current principal and	interest paym	ent: \$7	778.67	lew principal and interest paymen	t: \$880.69	
Part 3:	Other Payment Chan	nae					
	-		nortaage navm	ent for a	eason not listed above?		
J. Will till	ore be a change in th	C GENIOI 3 II	iortgage paylli	iciil ioi a i	cason not listed above :		
Yes. Attach a copy of any documents describing the basis for the change, such as a repayment plan or loan modification agreement. (Court approval may be required before the payment change can take effect.)							
	Reason for change:						
	Current mortgage pay	ment: \$			lew mortgage payment: \$		

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	Villiam J Claytor irst Name Middle Name Last Name	Case number (# known) 2:17-bk-57891						
Part 4: Si	gn Here							
The person completing this Notice must sign it. Sign and print your name and your title, if any, and state your address and telephone number.								
Check the appropriate box.								
☐ I am the creditor.								
☐ I am the creditor's authorized agent.								
I declare under penalty of perjury that the information provided in this claim is true and correct to the best of my knowledge, information, and reasonable belief. **S/ Molly Slutsky Simons** Date 05/09/2022**								
Print:	Molly Slutsky Simons First Name Middle Name Last Name	Title Attorney for Creditor						
Company	Sottile & Barile, Attorneys at Law							
Address	394 Wards Corner Road, Suite 180 Number Street Loveland OH 45140 City State ZIP Code							
Contact phone	513-444-4100	Email bankruptcy@sottileandbarile.com						

March 23, 2022

William Claytor Deborah Claytor

2941 Phoenix Avenue Hilliard, OH 43026 9190

Loan No.: 2941 Phoenix Ave Hilliard OH 43026

Dear William Claytor : Dear Deborah Claytor :

Important Mortgage Notice-Interest Rate & Mortgage Payment Changes

Mortgage Modification Reminders

We want to remind you about some important terms of your modification, including that your loan is subject to interest rate adjustment(s) as applicable under the terms of your modification.

Modification Payment Information

The payment schedule below shows estimated future changes to your mortgage payment. See below for your adjusted rate and payment information:

	ADJUSTED		ESTIMATED	NUMBER OF		
	INTEREST	P&I	ESCROW (1)	TOTAL	PAYMENT	MONTHLY
YEAR	RATE	PAYMENT	PAYMENT	PAYMENT	DATE	PAYMENTS
2017	2.875	587.24	449.63	1036.87	06/01/17	36
2020	3.875	680.60	449.63	1130.23	06/01/20	12
2021	4.875	778.67	449.63	1228.30	06/01/21	12
2022	5.875	880.69	504.83	1385.52	06/01/22	12
2023	6.875	985.93	504.83	1490.76	06/01/23	12
2024	7.500	1052.88	504.83	1557.71	06/01/24	276

**The NUMBER OF MONTHLY PAYMENTS stated for the final rate change may be different than what is disclosed in the table above, based on the terms of your modification agreement. If your modification provides that your rate will remain fixed for the remainder of the loan following the final rate change, the number of monthly payments stated for the final rate change will match what is indicated in the table above.

If your modification agreement provides that your loan will revert back to the previous terms of your mortgage note at the time your loan was originated, your loan may adjust over time for the remainder of the loan, even after the final rate change disclosed in the table above. If this is the case, you will receive an additional rate and/or payment change notification in advance of each change.

Please feel free to call Rushmore, toll-free, at 1-888-504-6700, if you have any questions regarding the information provided in this notice.

Mortgage Assistance

We remain committed to helping homeowners. If you are concerned or anticipate challenges with making your new monthly payments, contact Rushmore at 1-888-504-6700, Monday through Thursday between the hours of 6:00 a.m. to 7:00 p.m., Friday 6:00 a.m. to 6:00 p.m. Pacific Time. You can also contact the Homeowners HOPE Hotline (1-888-995-HOPE) to request Making Home Affordable (MHA) help, or get free budgeting and financial counseling through the U.S. Department of Housing and Urban Development (HUD) at http://www.hud.gov/offices/hsg/sfh/hcc/hcs.cfm.

For more information and FAQs, visit Fannie Mae's website: www.knowvouroptions.com/rate.

Thank you for being a valued customer. As always, please contact us with any questions or concerns.

(1) The sum of all the escrow elements for your loan, which may include but are not limited to items such as city property taxes, county property taxes, other property taxes, homeowners insurance, flood insurance, windstorm insurance, earthquake insurance, mortgage insurance and Overage/Shortage Spread. The escrow portion of your payment is subject to change whenever an escrow analysis is performed on your account.

Rushmore Loan Management Services ST116 017 0A2

ADDITIONAL NOTICES

Rushmore Loan Management Services LLC is a Debt Collector attempting to collect a debt.

Bankruptcy Notice. If you are in bankruptcy or if your obligation to repay this loan was discharged in bankruptcy, this informational notice is sent to you in order to comply with statutory requirements. It is not an attempt to collect a debt. You may disregard information relating to payment remittance. You are not obligated to make payments and any amount(s) you do pay Rushmore is at your discretion. Please note, however, Rushmore reserves the right to exercise its legal rights, including but not limited to foreclosure of its lien interest, only against the property securing the original obligation.

If you have any other mortgage loans secured by the same property not serviced by Rushmore, please contact your other servicer directly to discuss any possible loss mitigation options that may be available to you.

If you are a confirmed Successor-in-Interest who has not assumed the mortgage loan obligation under State Law, this letter is being sent for information purposes only and does not constitute personal liability with respect to the debt.

LEGAL NOTIFICATION: Rushmore Loan Management Services LLC may report information about your account to credit bureaus. Late payments, missed payments or other defaults on your account may be reflected in your credit report.

Notice of Error Resolution & Information Request Procedures

The following outlines the Error Resolution and Information Request Procedures for your mortgage account at Rushmore Loan Management Services LLC (RLMS). Please keep this document for your records.

If you think an error has occurred on your mortgage account or if you need specific information about the servicing of your loan, please write us at:

Rushmore Loan Management Services LLC

P.O. Box 52262

Irvine, California 92619-2262

All written requests for information or notices of error should contain the following information:

- I. Your name
- 2. Account number
- 3. Property Address
- 4. Description of the error and explanation as to why you believe it is an error or a request for specific information regarding the servicing of your loan
- 5. Current contact information so we may follow up with you

All written requests for specific information will be handled within 30 days of receipt. We will determine whether an error occurred within 30 days after receiving your notice of error and will correct any error promptly (Notices of error on payoff statements will be handled within 7 days). If additional time is needed to investigate your complaint or request, we may take up to 45 days but we will notify you of the extension within the original 30 days. If we decide that there was no error, we will send you a written explanation. You may ask for copies of the documents that we used in our investigation.

HUD STATEMENT

Pursuant to section 169 of the Housing and Community Development Act of 1987, you may have the opportunity to receive counseling from various local agencies regarding the retention of your home. You may obtain a list of the HUD approved housing counseling agencies by calling the HUD nationwide toll free telephone at 1-800-569-4287.

Equal Credit Opportunity Act Disclosure

NOTICE: The federal Equal Credit Opportunity Act prohibits creditors from discriminating against credit applicants on the basis of race, color, religion, national origin, sex, marital status, age (provided the applicant has the capacity to enter into a binding contract); because all or part of the applicant's income derives from any public assistance program; or because the applicant has in good faith exercised any right under the Consumer Credit Protection Act. The federal agency that administers compliance with this law concerning this creditor is the Bureau of Consumer Financial Protection, 1700 G Street NW, Washington, DC 20552 or Federal Trade Commission, Equal Credit Opportunity, Washington, DC 20580.

STATE SPECIFIC NOTICES

The following notice applies to Arkansas residents only:

Please note that Rushmore Loan Management Services LLC is licensed in Arkansas and that complaints about Rushmore Loan Management Services LLC may be submitted to the Arkansas Securities Department via the Department's website (http://www.securities.arkansas.gov/) or toll-free I-800-981-4429.

The following notice applies to California residents only:

The state Rosenthal Fair Debt Collection Practices Act and the federal Fair Debt Collection Practices Act require that, except under unusual circumstances, collectors may not contact you before 8:00 a.m. or after 9:00 p.m. They may not harass you by using threats of violence or arrest or by using obscene language. Collectors may not use false or misleading statements or call you at work if they know or have reason to know that you may not receive personal calls at work. For the most part, collectors may not tell another person, other than your attorney or spouse, about your debt. Collectors may contact another person to confirm your location or enforce a judgment. For more information about debt collection activities, you may contact the Federal Trade Commission at I-877-FTC-HELP (382-4357) or www.ftc.gov.

The following notice applies to Colorado residents only:

Please note: A consumer has the right to request in writing that a debt collector or collection agency cease further communication with the consumer. A written request to cease communication will not prohibit the debt collector or collection agency from taking any other action authorized by law to collect the debt.

FOR INFORMATION ABOUT THE COLORADO FAIR DEBT COLLECTION PRACTICES ACT, SEE www.coag.gov/car. Please be advised that you can reach the Colorado Foreclosure Hotline at 1-877-601-HOPE (601-4673).

Local Rushmore Loan Management Services LLC Agent for Colorado Residents:
Irvin Borenstein
7200 S. Alton Way, #B180
Centennial, CO 80112
303-309-3839

The following notice applies to Hawaii residents only:

Rushmore is licensed by the Division of Financial Institutions for the State of Hawaii. A borrower may file a complaint about Rushmore Loan Management Services with the Commissioner:

Division of Financial Institutions

Department of Commerce and Consumer Affairs
King Kalakaua Building
335 Merchant Street, Rm. 221
Honolulu. HI 96813

If you believe your loss mitigation option request has been wrongly denied, you may file a complaint with the state division of financial institutions at 808-586-2820 or dfi@dcca.hawaii.gov.

The following notice applies to Massachusetts residents only:

Notice of IMPORTANT RIGHTS: You have the right to make a written or oral request that telephone calls regarding your debt not be made to you at your place of employment. Any such oral request will be valid for only ten (10) days unless you provide written confirmation of the request postmarked or delivered within seven (7) days of such request. You may terminate this request by writing to the creditor.

The following notice applies to North Carolina residents only:

If you believe the loss mitigation request has been wrongly denied, you may file a complaint with the North Carolina Office of the Commissioner of Banks website, www.nccob.gov.

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RUSHMORE LOAN MANAGEMENT SERVICES LLC Branch Addresses:

California Branch: 15480 Laguna Canyon Road, Suite 100, Irvine CA 92618

Texas Branch: 1755 Wittington Place, Suite 400, Dallas TX 75234

Oklahoma Branch: 2000 North Classen Blvd, Suite N3400, Oklahoma City, OK 73106

Collection Agency

CA Office License Number: 103651
TX Office License Number: 112248
OK Office License Number: 113559

The following notice applies to New York residents only:

NOTICE PURSUANT TO NEW YORK STATE BANKING REGULATION 419

Rushmore is registered with the Superintendent of Banks for the State of New York. A borrower may file a complaint about Rushmore Loan Management Services with the New York State Department of Financial Services. A borrower may obtain further information from the New York State Department of Financial Services by calling the Department's Consumer Assistance Unit at I-800-342-3736 or by visiting the Department's website at www.dfs.ny.gov.

If you believe the loss mitigation request has been wrongly denied, you may file a complaint with the New York State Department of Financial Services at I-800-342-3736 or www.dfs.ny.gov.

NMLS Unique ID Number 185729

Please be advised that calls regarding your property insurance requirements may be answered by Southwest Business Corporation, a third party insurance producer and tracking services provider.

You may request to receive communications from Rushmore in alternative format, which may include large print, Braille, or audio. To make this request, please contact Rushmore at (888) 504-6700.

New York City Consumers:

Rushmore Loan Management Services may provide language access services to consumers who seek to communicate in a language other than English when contacting our customer service center and speaking to a live agent.

A translation and description of commonly-used debt collection terms is available in multiple languages on the New York City Department of Consumer Affairs' website, www.nyc.gov/dca.

The following notice applies to Texas residents only:

COMPLAINTS REGARDING THE SERVICING OF YOUR MORTGAGE SHOULD BE SENT TO THE DEPARTMENT OF SAVINGS AND MORTGAGE LENDING, 2601 NORTH LAMAR, SUITE 201, AUSTIN, TX 78705. A TOLL-FREE CONSUMER HOTLINE IS AVAILABLE AT 877-276-5550.

A complaint form and instructions may be downloaded and printed from the Department's website located at www.sml.texas.gov or obtained from the department upon request by mail at the address above, by telephone at its toll-free consumer hotline listed above, or by email at smlinfo@sml.texas.gov.

The following notice applies to Oregon residents only:

Pursuant to Oregon Revised Statutes 86A.324, the Director of the Department of Consumer and Business Services prescribed by law and pursuant to FSR 25-2020: Borrowers: The Oregon Division of Financial Regulation (DFR) oversees residential mortgage loan servicers who are responsible for servicing residential mortgage loans in connection with real property located in Oregon and persons required to have a license to service residential mortgage loans in this state. If you have questions regarding your residential mortgage loan, contact your servicer at 888-504-6700. To file a complaint about unlawful conduct by an Oregon licensee or a person required to have an Oregon license, call DFR at 888-877-4894 or visit dfr.oregon.gov.

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The following notice applies to Pennsylvania residents only:

The lender shall retain a security interest in the residential real estate unless and until the debt is fully satisfied and the security interest is released.

The following notice applies to Wisconsin residents only:

This collection agency is licensed by the Division of Banking in the Wisconsin Department of Financial Institutions, www.wdfi.org.

UNITED STATES BANKRUPTCY COURT SOUTHERN DISTRICT OF OHIO COLUMBUS DIVISION

In Re: Case No. 2:17-bk-57891

William J Claytor
Deborah J Claytor

Chapter 13

Debtors. Judge John E. Hoffman, Jr.

CERTIFICATE OF SERVICE

I certify that a copy of the foregoing Notice of Mortgage Payment Change was served **electronically** on May 9, 2022 through the Court's ECF System on all ECF participants registered in this case at the e-mail address registered with the Court

And by first class mail on May 9, 2022 addressed to:

William J Claytor, Debtor Deborah J Claytor, Debtor 2941 Phoenix Avenue Hilliard, OH 43026

Respectfully Submitted,

/s/ Molly Slutsky Simons

Molly Slutsky Simons (0083702) Sottile & Barile, Attorneys at Law 394 Wards Corner Road, Suite 180

Loveland, OH 45140 Phone: 513.444.4100

Email: bankruptcy@sottileandbarile.com

Attorney for Creditor